

Amusement Machine Owners Association of Florida Code of Ethics

The Amusement Machine Owners Association of Florida (AMOAF) is the preeminent association advocating and protecting the coin-operated amusement industry in Florida. AMOAF is the leading voice fighting for Florida's Fun Industry before the Legislature, Judiciary, and Executive agencies. While we compete with each other, we come together as AMOAF members for our industry's greater good and reputation. We put that cause above our concerns as the reputation of AMOAF has a significant impact on the laws that will govern us and what we can provide for our customers in the long run. As such, we pledge our full support to the following Code of Ethics. Each member understands that its membership in AMOAF is a privilege, not an entitlement.

Customers

We shall always deal fairly and ethically with customers, whether the customer is ours or the customer of another operator. We recognize that our clients' patrons are also our customers in addition to our direct clients. We shall handle all complaints courteously, admit errors or mistakes, and make adjustments cheerfully and promptly. We will not condone or participate in illegal customer practices or ones that discredit the industry or injure its public relations.

Local, State, and Federal Law

We shall cooperate with all laws, regulations, public officials, and government agencies about our business, including tax and contract laws. We will make every effort to understand and comply with any opinion or ruling by the Florida Department of Business Professional Regulation or similar bodies in Florida. We will seek out the advice of professional advisors if we are unsure of our actions and will remedy any situation brought to our attention with all due haste. We will educate ourselves on the laws governing employer/employee relationships and follow those laws in every instance.

Supplier Respect and Patronage

We shall always be mindful of our industry's ethical suppliers' services and treat them and their employees with respect, dignity, and courtesy. We shall meet all financial obligations promptly and follow recognized and established credit practices. We will not do business with suppliers that knowingly break local, state, or federal laws.

Employees

We shall employ people of good reputation and skill and shall compensate them fairly and adequately. We shall provide time for training programs, opportunities for advancement, and safeguards to prevent injuries and accidents. We shall hold the happiness of our employees in the same regard we hold our own.

Special Events

We will support AMOAF's events and comply with all policies and rules regarding them. We understand admittance into these events is a privilege and not an entitlement.

I have read and agreed to this Code of Ethics.

Name

Name of Company

Signature

Date